

# Staff Report

Presented By: Darren Hill, Manager, Information Technology

Meeting Date: June 9, 2025

Subject: IT-Managed Detection and Response

Attachment(s): None

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## **Recommendation**

That Council receive the IT-Managed Detection and Response report for information.

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## **Report Summary**

The Town currently utilizes a security endpoint software with a “light” version of managed detection and response. This platform has been the same for 5 years. Since that time, newer platforms including some fully hosted and supported within Canada have launched that will position the Town to maintain a secure environment with ever changing threats.

## **Background/Analysis**

As cyber threats continue to evolve in complexity and frequency, there is a need for the Town to upgrade from the current security solution to a fully managed detection and response (MDR) platform. The MDR platform offers enhanced capabilities, including 24/7 monitoring by cybersecurity experts, proactive threat hunting, and comprehensive incident response, which are essential for safeguarding Town information assets and ensuring operational continuity. Initiating a Request for Proposal (RFP) process will allow the Town to identify and partner with a provider that can deliver these advanced services, fortifying cybersecurity posture and aligning with strategic objectives. This change in approach will be brought forward for consideration in the 2026 Business Plan.

## **Linkages**

- Strategic Plan Alignment: Pillar 1: Meeting the Needs of a Growing Community
- Business Plan Alignment: Corporate Services Division Highlight

## **Financial Impacts/Source of Funding**

Estimated costs of \$20,000 associated with this program will be included in the 2026 Business Plan for consideration

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Prepared By: Darren Hill, Manager, Information Technology

Reviewed By: Jim Bundschuh, Director of Corporate Services

Approved By: Kara Van Myall, Chief Administrative Officer