

FIRE SERVICES

Saugeen Shores Fire Services is responsible for protecting the people and property of the community by implementing the Ontario Fire Marshall's three pillars of fire prevention: public education, fire prevention and emergency response efforts.

1. Fire Services educates the public on fire prevention and emergency planning by delivering in-person and virtual education to residents, school children, retirement home and long-term care residents, community groups and visitors.
2. Fire Prevention staff ensure fire safety compliance to the Ontario Fire Code through education, inspections, and enforcement.
3. Fire and rescue services include attending to emergency responses defined in the Regulatory By-law for fire incidents, auto extrications, medical assistance, rescue and public hazard incidents within Saugeen Shores as well as with the service's mutual aid partners.

Priority Areas and Objectives

Service Excellence

- Ensure alignment of service levels to community needs highlighted by the Community Risk Assessment
- Ensure alignment of services levels to community needs defined in the regulatory by-law
- Administer and enforce inspection and compliance initiatives

Operational Effectiveness

- Maintain efficient and effective operations
- Ensure firefighter health and safety

Communication and Engagement

- Manage call volume and competency requirement by analyzing frequency and type data
- Increase public outreach to promote fire education initiatives and Community Emergency Planning Information
- Engage in ongoing relationship-building with partners to support Council and community priorities

Department Overview

Core Customers

- Residents
- Staff
- Indigenous Communities
- Businesses
- Volunteers
- Surrounding Municipalities
- Province

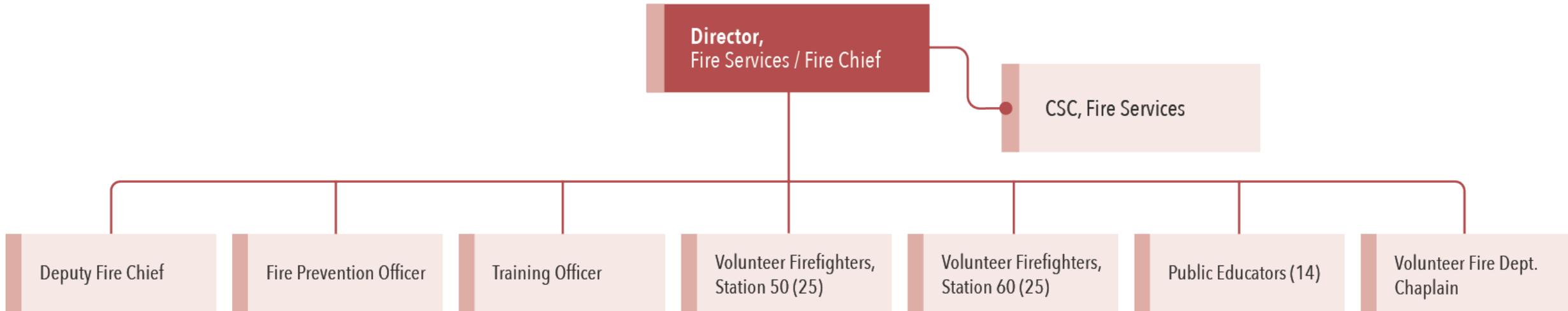
Core Community Partners

- Residents
- Staff
- Council
- Saugeen First Nation
- Business Community
- Development Industry
- Emergency Management Committee
- Business Improvement Areas

Staffing Plan

	2024	2025 (Proposed)
Permanent Full Time	5	5
Permanent Part Time	0	0
Temporary / Volunteer	59	65
Total Department Size	64	70

The Team



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Major Initiatives for 2025

Goal	Description	Budget	Priority	Outcome
Administrative Compliance System	Use Council approved framework to implement a system for Fire-related compliance issues.	\$0K 2025	Base Operating	Phase 1 Implemented
Fire Inspection Cost Recovery	Cost recovery for multiple visits for fire inspections. Implemented through fees and charges bylaw change. Increase to existing \$5K budget. Reduction in tax of 0.02%.	-\$5K 2025-2033: - \$135K Total	Base Operating	Council Report

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Division Highlights for 2025

Goal	Description	Budget	Priority	Outcome
Expand Public Education Division	Fire Safety Education and Assistance division expanded to a more proactive approach for multi-residential occupancies. Impact on taxation of 0.14%.	\$30K 2025-2033: \$287K Total	Base Operating	Division Expanded
Fire Dispatch Review	Current agreement expires year-end 2025.	\$0K 2025	Base Operating	Contract Signed
Review Fire Specific Record Management System (R.M.S)	Current RMS system is antiquated and requires review and purchase of new system.	\$0K 2025	Base Operating	System Purchased

Fire Rescue

Fire rescue provides services from two fire stations. The team responds to fire, auto extrication, medical assistance, rescue, and public hazard incidents within Saugeen Shores, as well as through mutual aid agreements with several neighbouring communities. Fire Services educates the public on fire prevention and emergency planning by delivering in-person and virtual education to residents, school children, retirement home and long-term care residents, community groups and visitors.

The Division also supports the ongoing training of all volunteer firefighters to the National Fire Protection Association (NFPA).

Services Managed

- Fire public education
- Fire prevention
- Fire and emergency response
- Firefighter training
- Fire fleet care and maintenance
- Fire station care and maintenance

What Governs This Work

- *Ontario Fire Prevention & Protection Act 1997*
- Ontario Fire Code 213/07
- Saugeen Shores Fire Department Regulatory By-law # 25-2023
- *Ontario Health & Safety Act, Section 21 Guidance Notes*
- National Fire Protection Association

Emergency Preparedness

The Emergency Management team oversees the development, implementation, and maintenance of the Community Emergency Management Plan for Saugeen Shores. This plan is facilitated by the Community Emergency Management Coordinator (Director of Fire Services and Fire Chief) as per provincial regulations. The Plan guides Town staff and leadership on how to help residents in the event of an emergency. The Town coordinates an annual community emergency management drill with members of the emergency team.

Services Managed

- Emergency response and preparation planning
- Emergency plan training and implementation
- Emergency response communication
- Emergency planning public education

What Governs This Work

- *Ontario Emergency Management & Civil Protection Act 1990*
- Provincial Nuclear Emergency Response Plan

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Emerging Trends

Strengths, Opportunities, Aspirations and Results

1. Increased need for first response to medical emergencies, motor vehicle collisions, and fire.
2. Increase in Wildland Urban Interface concerns specific to vegetation burning.
3. Challenges of electric vehicles, mobility aides and convenience electronics.
4. Increased multi-level residential apartments requires “high rise” fire response training.
5. Provincial legislative requirements have increased.
6. Increase in Provincial deaths has led to a focused public education program.
7. Provincial Nuclear Emergency Response Plan.



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Key Performance Indicators

Service Excellence

Performance Measure(s)	2023 Actual	2024 Forecast	2025	2026	2027
Update Community Risk Assessment (bi-annually)	2	2			
<i>Review and update Annual Report:</i>					
• Annual review of Emergency Management Plan	1	1			
• Annual review of regulatory By-law	1	1			
% of residential Smoke Alarm / CO Alarm Compliance	30	30			

Operational Effectiveness

Performance Measure(s)	2023 Actual	2024 Forecast	2025	2026	2027
% repair/downtime of equipment (annual vs one-off items)	24 / 78	48 / 2136			
# of H&S operational guidelines created or revised	10	22			

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Key Performance Indicators

Communications and Engagement

Performance Measure(s)	2023 Actual	2024 Actual	2025	2026	2027
# of emergency response calls by type	255	305			
# of Public Education events and by type (e.g., education, community outreach, Community Engagement Plan (CEP) engagements, etc.)	70	80			
# of emergency response requests made by non-fire partner and by type	1	0			
# of mutual aid responses by municipalities per year and by type	3	1			

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2025 Operating Budget

	<u>2024 Budget</u>	<u>Forecast</u>	<u>2025 Budget</u>	<u>YOY Change</u>
4.0.000 Fire Services	1,167,264	1,056,301	1,318,321	151,057
4.1.000 Fire	1,179,565	1,138,604	1,330,056	150,491
4.1.210 Fire	1,179,565	1,138,604	1,330,056	150,491
4.2.000 Emergency Operations	(12,301)	(82,303)	(11,736)	565
4.2.211 Emergency Operation Planning	(12,301)	(82,303)	(11,736)	565